

How to File a Claim for Colonial Life Benefits

FOR FASTEST RESULTS, FILE ONLINE:

- 1 Go to **ColonialLife.com/access** to login or register
- 2 Fill out the required information and click **Submit**.
- 3 Enjoy and faster service online.

DIGITALLY FILE ALL TYPES OF CLAIMS



Disability Insurance



Accident & Hospital Insurance



Find Life Insurance claim forms



Critical Illness & Cancer Insurance



Wellness benefits for screening tests

Not sure which type of claim to file? No problem.

Just answer a few questions on the portal and we'll help you figure everything out.

BEFORE YOU FILE:

Download our handy checklist so you know everything you may need to file a claim.

AFTER YOU FILE:

Check your claim status and manage your claim by logging into your account at ColonialLife.com/access. Live chat is also available 9 a.m. - 5 p.m. EST.

OTHER WAYS TO FILE A CLAIM:

Fax: 1.800.880.9325

Mail: P.O. Box 100195, Columbia, SC 29202

Colonial Life is committed to providing you, our valued customer, a market-leading claims experience. We look forward to serving you on ColonialLife.com.



Scan the QR code or visit
ColonialLife.com to get started

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On the policyholder portal you can:

Track your claim

Log in anytime to view status; or opt in to receive status alerts by email or text so you know instantly if we require additional information.

Update your claim

If we need more information, you can upload documents right from your phone or computer.



Sign up for direct deposit to get approved payments up to a week faster than paper check!